

IMPORTANT SAFETY INFORMATION:

KNOW YOUR PROPANE TANK:

Your propane system has four basic parts:

- 1) A tank or cylinder with a main shutoff valve.
- 2) One or more regulators to reduce pressure between the container and your appliance.
- 3) Gas piping, to carry the propane to your appliance.
- 4) Gas appliances.

It is important for you to know the location of the main shutoff valve on the tank or cylinder. Remember its location and become familiar with how to shut it off in an emergency situation.

WHAT DO I DO IF I SMELL GAS?

Gas appliances, equipment, and service lines are built and installed in accordance with the latest federal and state standards. Propane gas has a better safety record than many other forms of energy. However, it is possible through misuse or accident to have a leak.

For your protection, a harmless chemical is added to propane gas to give it a distinct odor. If you smell gas, follow your nose to the source. It could be a pilot light that's out or a burner valve partially turned on...something easily corrected. Remember, propane is heavier than air, so odor will be strongest closer to the floor.

If the source of the odor cannot be located, or if the odor persists, call us for assistance. For emergency service, someone is on call 24 hours a day 7 days a week.

IF YOU DISCOVER A GAS LEAK:

Outdoors:

First, shut off the tank service valve, call our office and report your location. Be sure to follow the instructions for emergency calls after regular business hours.

Indoors:

First, shut off the tank service valve at the tank. Open all windows and doors. Do not light a match or operate light switches or the telephone. If the odor is extremely strong, leave the premises immediately. Call our office from a neighbor's house or a cell phone. Do not turn on valves or re-enter the house until a qualified service person has corrected the leak.

Our service technician will go over this important safety information when installing your tank. Please call us at any time you ever have any questions concerning your service.